


6 TROUBLE SHOOTING

Symptoms and Confirmation

Check the following items. If any abnormality is found, consult the seller from whom you have purchased this product or our branch/office near your location

Symptom	Possible cause/counter measure
No image is displayed.	<ul style="list-style-type: none"> The cable is not correctly connected. The AC adapter is disconnected from the wall outlet. The AC adapter is disconnected from the power supply socket of the presenter. The power supply is not ON. (Green light does not turn on) Zoom is set at the TELE side, displaying only the white/black part of the document. Turning ON the power supply immediately after turning OFF may not start the unit. Wait for several seconds after turning OFF the power supply, and then turn it ON. The dip switch is not set to proper image output (RGB/VIDEO). In such case, set the dip switch properly by referring to p.12 [OUTPUT].
No image is displayed from the USB.	<ul style="list-style-type: none"> The DIP switch is not set to [RGB]. When the DIP switch is set to [VIDEO], the image cannot be output from the USB. Refer to "OUTPUT (DIP switch)" on p.12 to switch the output to [RGB].
The image is out of focus.	<ul style="list-style-type: none"> The document (object) is too close to the lens. Zoom is set at the TELE side after focusing at a wide angle (WIDE side). Focus to its maximum limit at the TELE side. Some auto focus may be difficult to adjust. Focus on an image manually referring to "Manual focus" on p.37.
The video output image is disarrayed.	<ul style="list-style-type: none"> Video output is set to [NTSC]. If this product with the NTSC system set is connected to the monitor specially designed for the PAL system, the video image may not be normally output but be disarrayed or in black and white. Refer to "OUTPUT" (p.12) to switch the video output system.
The image is too dark.	<ul style="list-style-type: none"> The intensity of the lighting is insufficient. Press the [BRIGHTNESS • ] button on the main unit adjust brightness.
The image is striped.	<ul style="list-style-type: none"> This may be interference fringes between dots of printed matter and TV scanning lines or CCD pixels. Changing the projection range may mitigate the trouble. Vertical stripes may appear on an LCD projector image. Manually adjusting dot clock at projector side may mitigate the trouble.
The image does not move.	<ul style="list-style-type: none"> Camera image is set to [Pause]. Set [Pause] → [Off] in the OSD.

About the lamp (LED lighting)

The brightness of the lamp with which this product is equipped will degrade with long-term usage. If its brightness has been degraded greatly, we will replace the part for a charge. Consult the seller from whom you have purchased this product or our branch/office near your location.

About the long-term usage of this product

If this product is used for longer than the warranty period, its performance and quality may deteriorate due to the lifetime of its parts. In this case, we will replace the parts for a charge. Consult the seller from whom you have purchased this product or our branch/office near your location.